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*Breaking Through the Barriers:*  
DIRECTORY OF RESOURCES AND SERVICES



Produced by:  
MASSACHUSETTS COALITION FOR THE HOMELESS  
617-423-9162 • 781-595-7570  
[www.mahomeless.org](http://www.mahomeless.org)

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## INTRODUCTION

Designed by advocates for people with disabilities, this resource directory is directed to shelters throughout the state of Massachusetts. We hope you find it useful when searching for resources to make reasonable accommodations for people with disabilities in need of shelter. Inclusion in this directory is not an endorsement of the organization or the services provided. We have tried to include information about the range of services and resources that we thought would be most useful including for-profit businesses as well as non-profit organizations and state agencies. While we have made an effort to check all information, as resources change often, please bring any updates to the attention of the Breaking Through the Barriers by contacting the Massachusetts Coalition for the Homeless at (617) 423-9162 or 781-595-7570.

Please also let us know about other helpful organizations which should be added to this listing.


## ACKNOWLEDGEMENTS

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## STATE AGENCIES SERVING PEOPLE WITH DISABILITIES

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### **Massachusetts Commission Against Discrimination (MCAD)**

One Ashburton Place, Room 601  
Boston, MA 02108  
(617) 727-3990; (617) 727-3990 x588 (TTY)

*MCAD enforces the Commonwealth's anti-discrimination laws in employment, housing, public accommodations, credit, mortgage lending, and education. The Commission files complaints and works on investigations, mediations and conciliations, hearings, and litigation and outreach (training sessions, public education, and testing programs).*

### **Massachusetts Commission for the Blind (MCB)**

48 Boylston Street  
Boston, MA 02116  
(617) 727-5550; 1 (800) 392-6450;  
1 (800) 392-6556 (TTY); (617) 626-7685 (Fax)

*The MCB provide a wide variety of services for children, adults and elders to help them maximize independence. These services include: assisting in the hiring process by providing information about jobs and helping in training and providing funding to help reduce health costs.*

### **Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)**

150 Mt. Vernon Street, Suite 550  
Dorchester, MA 02125  
(617) 740-1600; 1 (800) 882-1155;  
1 (800) 530-7570 (TTY)

*MCDHH provides a spectrum of services to deaf, late deafened, and hard of hearing people. They oversee the Communication Access Realtime Translation Services, an interpreter organization, which is funded to provide interpreter services free of charge in certain circumstances. They provide a large amount of free information on working with the deaf, and they offer case management referrals and education.*

### **Massachusetts Department of Mental Health (DMH)**

25 Staniford Street  
Boston, MA 02114  
(617) 626-8000; (617) 727-9842 (TTY)

*The DMH helps people in the state with serious and persistent mental illness or severe emotional disturbance to improve their quality of life, achieve independence and avoid unnecessary hospitalization. Services funded by DMH include: inpatient services; residential treatment and support; day services; outpatient services; medication management; educational, employment and rehabilitation opportunities for adults; and coordinated interagency programs and family and school supports for children and adolescents.*

### **Massachusetts Department of Mental Retardation (DMR)**

500 Harrison Avenue  
Boston, MA 02118  
(617) 727-5608; (617) 624-7783 (TTY)

*The DMR serves adults with mental retardation and children with developmental disabilities. Their services include: providing education to help people develop and refine their work skills; offering residential service options to adults who are unable to live at home (these options include homes, apartments, condominiums, or others such as small family settings to group living situations); and running six developmental centers that each provide 24-hour support.*

**Massachusetts Department of Public Health  
HIV-AIDS Bureau**

250 Washington Street  
Boston, MA 02108  
(617) 624-5300; (617) 624-5387 (TTD/TTY)

*The HIV-AIDS Bureau is a state agency that administers state contracts to outside healthcare providers. While they do have a consumer's office to deal with complaints with medical institutions, they primarily work with organizations rather than individuals.*

**Massachusetts Department of Public Health –  
Bureau of Substance Abuse Services**

250 Washington Street, 3rd Floor  
Boston, MA 02108  
(617) 624-5111; (617) 536-5186  
(TTY) 1-800-327-5050 (MA Substance Abuse  
Information and Referral Helpline)

*The Bureau of Substance Abuse Services oversees the substance abuse prevention and treatment services in the Commonwealth. Responsibilities include: licensing programs and counselors; funding and monitoring prevention and treatment services; providing access to treatment for the indigent and uninsured; developing and implementing policies and programs; and tracking substance abuse trends in the state.*

**Massachusetts Office on Disability (MOD)**

One Ashburton Place, Room 1305  
Boston, MA 02108  
(617) 727-7440 (Voice/TTY); 1 (800) 322-2020;  
(617) 727-0965 (Fax)

*The MOD tries to bring about full and equal participation of people with disabilities in all aspects of life and coordinates the Americans with Disabilities Act in Massachusetts. It works to assure the advancement of legal rights and for the promotion of maximum opportunities, supportive services, accommodations and accessibility.*

**Massachusetts Rehabilitation Commission (MRC)**

Fort Point Place  
27 Wormwood Street, Suite 600  
Boston, MA 02110-1616  
(617) 204-3600; (617) 204-3868 (TTY);  
1 (800) 245-6543; (617) 727-1354 (Fax)

*The MRC assists individuals with disabilities of any kind (except the blind who receive similar services from the MCB) to live independently and go to work. MRC runs the Vocational Rehabilitation Services that help people find or return to work and educates local employers to help create good jobs for people with disabilities. The MRC determines eligibility determination for the SSI/SSDI (federal) benefits programs for Massachusetts citizens with disabilities.*

**Statewide Head Injury Program (SHIP)**

Massachusetts Rehab Commission  
27 Wormwood St, Suite 600  
Boston, MA 02210  
(617) 204-3852; 1 (800) 223-2559;  
(617) 204-3817 (TTY)  
SHIPU@MRC.state.ma.us

*SHIP helps people who have sustained traumatic head injury due to an accident (not due to a stroke, an overdose or mental retardation) to maintain or increase their level of independence at home, work or in the community.*



## INDEPENDENT LIVING CENTERS

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Independent Living Centers are community-based, nonresidential, private nonprofit agencies that are designed and operated within local communities by individuals with disabilities and provide an array of independent living services. Their primary goal is to empower people with any kind of disability to live more independently and have control over their lives. While specific services vary from location to location, all centers provide advocacy, and information and referrals.

### GREATER BOSTON

#### **ABCD – Dorchester Neighborhood Service Center**

110 Claybourne St.  
Dorchester, MA 02124  
(617) 288-9431 (Voice); (617) 265-2597 (Fax)

#### **Boston Center for Independent Living**

95 Berkeley Street, Suite 206  
Boston, MA 02116  
(617) 338-6665; (617) 338-6662 (TTY);  
(617) 338-6655 (Fax)

### METRO WEST

#### **Metro West Center for Independent Living**

280 Irving Street  
Framingham, MA 01702  
(508) 875-7853 (Voice/TTY)

### NORTH OF BOSTON

#### **Independent Living Center of the North Shore and Cape Ann (ILCNCSA)**

27 Congress Street, Suite 107  
Salem, MA 01970  
(978) 741-0077 (Voice/TTY);  
1 (888) 751-0077 (Voice/TTY)  
Cape Ann: (978) 283-4000 x366

#### **Northeast Independent Living Center**

20 Ballard Road  
Lawrence, MA 01843  
(978) 687-4288 (Voice/TTY)

### SOUTH OF BOSTON

#### **C.O.R.D.**

1019 Iyanough Road #4  
Hyannis, MA 02601  
(508) 775-8300 (Voice/TTY);  
1 (800) 541-0282 (MA only)  
[www.cordonline.org](http://www.cordonline.org)

#### **Independence Associates**

10 Oak Street, Suite 2, 2nd Floor  
Taunton, MA 02780  
(508) 880-5325 (Voice/TTY); (508) 880-6311 (Fax)

#### **Southeast Center for Independent Living**

66 Troy Street, Suite 103  
Fall River, MA 02720  
(508) 679-9210 (Voice/TTY)

### CENTRAL MASSACHUSETTS

#### **Center for Living and Working**

484 Main Street, Suite 345  
Worcester, MA 01605  
(508) 363-1226 (Voice/TTY); 1 (800) 439-2370 (TTY to Voice); 1 (800) 439-0183 (Voice to TTY)

### WESTERN MASSACHUSETTS

#### **Ad-Lib**

215 North Street  
Pittsfield, MA 01201  
(413) 442-7047; (413) 442-7158 (TTY);  
1 (800) 232-7047

#### **Stavros Center for Independent Living**

691 South East Street  
Amherst, MA 01002  
(413) 256-0473 (Voice/TTY); 1 (800) 804-1899



## OTHER INFORMATION AND ADVOCACY AGENCIES

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### **Advocacy for Access Program**

165 Tor Court  
Pittsfield, MA 01201  
(413) 445-9480

*Advocacy for Access Program helps people in the Southern and Central Berkshires who are uninsured or underinsured to file Mass Health Applications and Free Care Applications in order to eliminate inability to pay as a barrier to receiving health care services. They only work with people under 65, and will refer anyone over 65.*

### **Association of Retarded Citizens (ARC) of Massachusetts**

217 South Street  
Waltham, MA 02453  
(781) 891-6270; (781) 891-6271 (Fax)  
arcmass@arcmass.org

*ARC Massachusetts' mission is to enhance the quality of life for individuals with specific developmental disabilities. ARC Massachusetts accomplishes this mission by promoting community service and advocating for enlightened public policy. Local ARCs such as North Shore ARC and South Norfolk County Association for Retarded Citizens provide assistance to individuals with mental retardation and their families including support services. A list of the local ARCS is available from ARC Massachusetts.*

### **Easter Seals**

484 Main Street, Floor 6  
Worcester, MA 01608  
(508) 757-2756  
www.eastersealsma.org

*Easter Seals collaborates with the many state organizations to help anyone with a mental or physical disability. They provide assistive technology, job training, and help with employment, physical, occupational and speech therapy. They also run a camp program for children with disabilities.*

### **Massachusetts Advocates Standing Strong**

P.O. Box 6025  
North Plymouth, MA 02362  
(781) 585-2422

*Massachusetts Advocates Standing Strong empowers people with developmental disabilities to advocate for themselves. They offer a variety of training sessions and workshop series' throughout the state and regional meetings so that advocates can share information and resources to network with each other.*

### **Massachusetts Medicare Advocacy Project**

21 South Sixth Street  
New Bedford, MA 02740  
(508) 979-7150; 1 (800) 323-3205

*The Massachusetts Medicare Advocacy Project provides advice and free legal representation to elderly and disabled Massachusetts residents who have been wrongfully denied Medicare coverage.*

### **Massachusetts Network of Information Providers**

Shriver Center, 200 Trapelo Road  
Waltham, MA 02452  
(781) 642-0248  
www.disabilityinfo.org

*Provides information and referrals to people with disabilities so that they can receive services or resources of any kind anywhere in the state.*

### **Special Needs Advocacy Network (SPAN)**

P.O. Box 269  
Natick, MA 01760  
(508) 655-7999  
www.spanmass.org

*SPAN is a statewide network of advocates of children with special needs. It provides professional information, opportunities for education (such as workshops and training sessions), and forums for discussion.*



## LEGAL ASSISTANCE

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### LEGAL ADVICE, INFORMATION AND REFERRAL SERVICES

The following agencies provide legal information and advice on a range of issues. They cannot represent individuals.

#### **Lawyer Referral Service**

20 West St  
Boston, MA 02111  
1 (800) 392-6164

*The Lawyer Referral Service refers plaintiffs to private lawyers who offer services for less than forty dollars per hour, or to public attorneys who offer free pro bono work.*

#### **Legal Advocacy and Resource Center, Inc. (LARC)**

197 Friend Street, 9th Floor  
Boston, MA 02114  
(617) 371-1188

*LARC operates a free legal hotline to assist needy individuals who think they have a legal problem by providing quality legal information and advocacy, and by making referrals to legal and social service agencies.*

#### **Massachusetts Justice Project**

(413) 533-2660 (Holyoke); (508) 831-9888 (Worcester);  
1 (800) 639-1209 (Toll Free to Holyoke)

*Massachusetts Justice Project provides information and advice to low income clients regarding a range of legal issues.*

### LEGAL SERVICE AGENCIES

Legal Service agencies provide legal assistance to income eligible people who have been denied public benefits (cash, shelter, housing, or medical).

#### **GREATER BOSTON**

**Cambridge & Somerville Legal Services**  
(617) 494-1800; (617) 603-2700

**Greater Boston Legal Services**  
(617) 371-1234

#### **METRO WEST**

**South Middlesex Legal Services**  
(508) 620-1830 (Framingham);  
1 (800) 244-9023 (Toll Free)

#### **NORTH OF BOSTON**

**Merrimack Valley Legal Services**  
(978) 687-1177 (Lawrence); 1 (800) 427-2521 (Toll Free)  
(978) 458-1465 (Lowell); 1 (800) 525-0989 (Toll Free)

#### **Neighborhood Legal Services**

(978) 686-6900 (Lawrence)  
(781) 599-7730 (Lynn); 1 (800) 747-5056 (Toll Free)

#### **SOUTH OF BOSTON**

##### **Legal Services for Cape Cod & Islands**

(508) 775-7020 (Hyannis); 1 (800) 742-4107 (Toll Free)  
(508) 746-2777 (Plymouth); 1 (800) 585-4933 (Toll Free)

##### **New Center for Legal Advocacy**

(508) 979-7160 (New Bedford);  
1 (800) 244-9023 (Toll Free)

##### **Southeastern Massachusetts Legal Assistance Corporation**

(508) 586-2110 (Brockton); 1 (800) 244-8393  
(508) 676-6265 (Fall River); 1 (800) 287-3777  
(508) 979-7150 (New Bedford); 1 (800) 929-9721

## CENTRAL MASSACHUSETTS

**Legal Assistance Corporation of  
Central Massachusetts**  
(508) 752-3718

## WESTERN MASSACHUSETTS

**Western Massachusetts Legal Services**  
(413) 584-4034 (Northampton)  
(413) 499-1950 (Pittsfield); 1 (800) 639-1509 (Toll Free)  
(413) 781-7814 (Springfield)

## LEGAL ASSISTANCE FOR SPECIFIC POPULATION GROUPS

### Center for Law and Education

43 Winter Street, 8th Floor  
Boston, MA 02108  
(617) 451-0855 (Voice); (617) 451-0857 (Fax)  
[www.cleweb.org](http://www.cleweb.org)

*Center for Law and Education is a national organization that provides legal assistance to low-income students in civil suits regarding education.*

### Center for Public Representation

246 Walnut Street, Suite 202  
Newton, MA 02460  
(617) 965-0776; (617) 964-6560 (TTY)

*The Center for Public Representation provides free council in lawsuits regarding a range of topics including: special education cases, access to medical care and issues facing people with head injuries. They do not handle housing claims.*

### Disability Law Center, Inc.

11 Beacon Street, Suite 925  
Boston, MA 02108  
(617) 723-8455; 1 (800) 222-5619 (Voice);  
(617) 227-9464; 1 (800) 381-0577 (TTY)  
[mail@dlc-ma.org](mailto:mail@dlc-ma.org)

*DLC is dedicated to expanding the opportunities for people with disabilities to live full and independent lives by providing legal representation and information about their legal rights.*

### Elder Law Project at LSCCI

460 West Main Street  
Hyannis, MA 02601  
(508) 775-7020

*LSCCI provides legal services to those below 180% of the poverty level and those over 60 years old in civil cases regarding family, housing, government benefits and consumer law.*

### Health Law Advocates

30 Winter Street  
Suite 940  
Boston, MA 02108  
(617) 338-5241

*Health Law Advocates provides statewide free legal service on health related suits for those 300% of the poverty level or below. They handle cases against public or private healthcare providers in which people have been denied prescriptions or healthcare.*

### Mental Health Legal Advisors Committee (MHLAC)

294 Washington Street, Suite 320  
Boston, MA 02108  
(617) 338-2345; 1 (800) 342-9092; 1 (888) 266-2555  
(Managed Care Hotline)

### Housing Discrimination Project, Inc.

57 Suffolk St  
Holyoke, MA 01040  
(413) 539-9796 (Voice/TTY); 1 (800) 675-7309;  
(413) 533-9978 (Fax)

*HDP provides workshops on housing discrimination issues and information and legal referrals to victims of discrimination.*



## DISABILITY SPECIFIC PROGRAMS AND SERVICES

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### AIDS AND HIV RELATED SERVICES

#### **AIDS Action Committee**

131 Clarendon Street  
Boston, MA 02116  
(617) 437-6200; (617) 437-1312 (TTY); 1 (800) 235-2331  
(Hotline)  
<http://www.aac.org>

*The AIDS Action Committee provides housing, mental health services, transportation to medical appointments, and information to people living with HIV-AIDS. They also run education programs on how to avoid contracting the disease.*

#### **Justice Resource Institute**

545 Boylston Street, Suite 700  
Boston, MA 02116  
(617) 450-0500

*JRI provides programs to children and adults whose physical, emotional or learning-related disability requires specialized support and treatment.*

### ATTENTION DEFICIT DISORDERS

#### **Attention Deficit Information Network (AD-IN)**

58 Prince Street  
Needham, MA 02492  
(781) 455-9895  
[adin@gjs.net](mailto:adin@gjs.net)

### AUTISM AND ASPERGER'S DISEASE

#### **Asperger's Association of New England**

1301 Centre Street  
Newton, MA 02459  
(617) 527-2894

#### **Autism Society of America:**

**Massachusetts Chapter**  
c/o Autism Services Association  
47 Walnut Street  
Wellesley Hills, MA 02481  
(781) 237-0272 x17; (781) 237-5020 (Fax)  
[asamasschapter@hotmail.com](mailto:asamasschapter@hotmail.com)

### BLINDNESS OR VISUAL DISABILITIES

#### **Berkshire Benevolent Association for the Blind**

P.O. Box 778  
Pittsfield, MA 01202  
(413) 499-0207

*The Berkshire Benevolent Association provides support groups, socialization activities, and limited financial assistance for the blind in western Massachusetts.*

#### **MAB Community Services**

200 Ivy Street  
Brookline, MA 02146  
(617) 738-5110

*MAB Community Services (formerly the Massachusetts Coalition for the Blind) provides community outreach activities for visually impaired people, runs a vocational school for brain-injured adolescents, and offers residential services for disabled adults.*

#### **New England Center for Deaf-Blind Services**

175 N. Beacon Street  
Watertown, MA 02472  
(617) 972-7515  
[nec@nec.perkins.pvt.k12.ma.us](mailto:nec@nec.perkins.pvt.k12.ma.us)  
[www.necdbp.org](http://www.necdbp.org)

*The New England Center for Deaf-Blind Services works with people, largely children, who are both deaf and blind. They collaborate with state organizations to provide technical assistance to families. They facilitate the sharing of information, and they campaign for legislation at the state level.*

## CANCER

### American Cancer Society Regional Offices:

#### Massachusetts Bay Region

25 Stuart Street, 4th floor  
Boston, MA 02116  
(617) 556-7400

#### Central New England Region

Natick Business Park  
6 Strathmore Rd  
Natick, MA 01760  
(508) 652-4300

#### Midcoastal New England Region

12 Kent Way, Suite 209  
Byfield, MA 01922  
(978) 462-0571

#### Southeast New England Region

1115 West Chestnut Street  
Brockton, MA 02301  
(508) 584-9600

#### Western Massachusetts Region

31 Capital Drive  
West Springfield, MA 01089  
(413) 445-0018; (413) 746-4099 (Fax); 1 (800) ACS-2345

#### Leukemia and Lymphoma Society

Massachusetts Chapter  
495 Old Connecticut Path, Suite 220  
Framingham, MA 01701  
1 (800) 688-6572

## CEREBRAL PALSY

### United Cerebral Palsy of Metro Boston, Inc.

71 Arsenal Street  
Watertown, MA 02472  
(617) 926-5480; (617) 926-8051 (TTY);  
(617) 926-3059 (Fax)  
ucpbos@aol.com

### United Cerebral Palsy of Berkshire County

141 North Street  
Pittsfield, MA 01201  
(413) 442-1562; (413) 499-4077 (Fax)  
ucp@netconnx.net

## CHRONIC FATIGUE SYNDROME

### Chronic Fatigue and Immune

#### Dysfunction Syndrome

P.O. Box 690305  
Quincy, MA 02269  
(617) 471-5559

## CYSTIC FIBROSIS

### Cystic Fibrosis Foundation

220 North Main Street, Suite 104  
Natick, MA 01760  
1 (800) 966-0444; (508) 655-6000; (508) 653-6942 (Fax)  
mass-ri@cff.org

## DEAFNESS/HEARING DISABILITIES

### STATEWIDE

#### New England Center for Deaf-Blind Services

175 N. Beacon Street  
Watertown, MA 02472  
(617) 972-7515  
nec@nec.perkins.pvt.k12.ma.us

*The New England Center for Deaf-Blind Services works with people, largely children, who are both deaf and blind. They collaborate with state organizations to provide technical assistance to families. They facilitate the sharing of information and campaign for legislation at the state level.*

### GREATER BOSTON

#### DEAF, Inc. (Developmental Evaluation and Adjustment Facility)

215 Brighton Avenue  
Allston, MA 02134  
(617) 254-4041 (Voice/TTY); 1 (800) 886-5195  
info@deafinonline.org  
www.deafinonline.org

*DEAF, Inc. provides people who are deaf or hearing impaired with education on how to live independently and be healthy. They also arrange housing. They cover many regions but are not statewide; a list of their catchments can be found on their website.*

## DISABILITY SPECIFIC PROGRAMS AND SERVICES (CONTINUED)

### DIABETES

**American Diabetes Association**  
New England Chapter  
330 Congress Street  
5th floor  
Boston, MA 02110  
(617) 482-4580; (617) 482-1824 (Fax)

### EPILEPSY

**Epilepsy Foundation of Massachusetts and Rhode Island**  
95 Berkeley Street  
Suite 409  
Boston, MA 02116  
(617) 542-2292; 1 (888) 576-9996  
epilepsymassri@aol.com

### HEAD/BRAIN INJURY

**MAB Community Services**  
200 Ivy Street  
Brookline, MA 02146  
(617) 738-5110

*MAB Community Services (formerly the Massachusetts Coalition for the Blind) provides community outreach activities for visually impaired people, runs a vocational school for brain-injured adolescents, and offers residential services for disabled adults.*

**Massachusetts Brain Injury Association**  
Denholm Building, 484 Main Street, Suite 325  
Worcester, MA 01608  
(508) 795-0244; 1 (800) 242-0030; (508) 797-0101 (TTY);  
(508) 757-9109 (Fax)  
mbia@mbia.net; www.mbia.com

*MBIA provides information and resources about brain injuries. They refer anyone in the state with a brain injury to available resources, but do not provide funding to cover the costs of the programs. MBIA also oversees several programs to prevent brain injury. They deal with both traumatic and acquired brain injury.*

### HEMOPHILIA

**New England Hemophilia Association**  
347 Washington Street, Suite 402  
Dedham, MA 02026  
(781) 326-7645; (781) 329-5122 (Fax)  
neha@world.com

### HUNTINGTON'S DISEASE

**Huntington's Disease Society of America  
Massachusetts Chapter**  
1253 Worcester Rd, Suite 202  
Framingham, MA 01701  
(508) 872-8102; (508) 872-8103 (Fax)

### LEARNING DISABILITIES

**Learning Disabilities Association of MA (LDAM)**  
P.O. Box 142  
Weston, MA 02493  
(781) 891-5009; (781) 647-5141 (Fax) www.ldam.org  
*LDAM provides informational books, videos, websites and journals for teachers and parents on how to teach and work with children who have learning disabilities.*

### MENTAL RETARDATION AND DEVELOPMENTAL DISABILITIES

**Association of Retarded  
Citizens (ARC) of Massachusetts**  
217 South Street  
Waltham, MA 02453  
(781) 891-6270; (781) 891-6271 (Fax)  
arcmass@arcmass.org

*ARC Massachusetts' mission is to enhance the quality of life for individuals with specific developmental disabilities. ARC Massachusetts accomplishes this mission by promoting community service and advocating for enlightened public policy. Local ARCs such as North Shore ARC and South Norfolk County Association for Retarded Citizens provide assistance to individuals with mental retardation and their families including support services. A list of the local ARCS is available from ARC Massachusetts.*

56 Bridge Street  
Fairhaven, MA 02719  
(508) 999-4436

*Nemasket Group Inc. is designed to support individuals and families with developmental disabilities around Greater New Bedford. It serves people over the age of 55 with developmental disabilities. They work on job placement, offer a small amount of housing, and provide family support. They also assist people with developmental problems in buying a home. Many of their programs are offered in Spanish and Portuguese.*

## MULTIPLE SCLEROSIS

**National Multiple Sclerosis Society**  
Central New England Chapter  
101-A First Avenue, Suite 6  
Waltham, MA 02451  
(781) 890-4990; 1 (800) 493-9255; (781) 890-2089 (Fax)  
www.nmss.org

## MUSCULAR DYSTROPHY

**Muscular Dystrophy Association**  
275 Turnpike Street  
Suite 201  
Canton, MA 02021  
(781) 575-1881; 1 (800) 730-0318; (781) 575-1886 (Fax)  
cantondistrict@mdausa.org

## OBSESSIVE-COMPULSIVE DISORDER

**The Obsessive-Compulsive Foundation**  
OCF Greater Boston Affiliate  
115 Mill Street  
Belmont, MA 02478  
(617) 376-3784 (OCF Help line)

## PSYCHIATRIC DISABILITIES

**M-POWER**  
197 Ashmont Street  
Dorchester, MA 02124  
(617) 929-4111; 1 (877) 769-7693

*M-Power is a mental health center run by people who are currently struggling with mental disabilities or who have in the past. They provide advocacy for anyone in the state with a mental disability wishing to file a complaint against a mental health institution, such as a state organization or a mental hospital.*

**Massachusetts Clubhouse Coalition**  
15 Vernon Street  
Waltham, MA 02453  
(781) 788-8803  
www.maclub.org.

*Clubhouses serve people with major mental illnesses, providing them with a place to come to during the day as well as employment, educational, and housing search services.*

**National Alliance Mentally III (NAMI) of Massachusetts**  
400 West Cummings Park, Suite 6650  
Woburn, MA 01801  
(781) 938-4048; (781) 938-4069 (Fax); 1 (800) 370-9085

*NAMI offers support, education, and advocacy for individuals with brain disorders and their families. NAMI also provides research and services for the education of all professionals, providers, and the general public.*

## RESPIRATORY DISEASES

**American Lung Association of Massachusetts, Inc.**  
One Abbey Lane  
Middleboro, MA 02346  
(508) 947-7204; (508) 947-7208 (Fax)  
alam@gis.net

**DISABILITY SPECIFIC PROGRAMS AND SERVICES (CONTINUED)**

**SPINA BIFIDA**

**Spina Bifida Association of America**  
4590 MacArthur Boulevard, N.W.  
Suite 250  
Washington, D.C. 20007  
1 (800) 621-3141

**SPINAL CORD INJURY**

**National Spinal Cord Injury Association (NSCIA)**  
2 Rehab Way  
Woburn, MA 01801  
(781) 933-8666  
sciboston@aol.com

**TOURETTE SYNDROME**

**Tourette Syndrome Association, Inc.**  
Massachusetts Chapter  
P.O. Box 653  
Marstons Mills, MA 02648  
(617) 277-7589



## HOUSING SEARCH ASSISTANCE

### STATEWIDE RESOURCES

#### Mass Access Program

18 Tremont Street, Suite 401

Boston, MA 02108

(617) 742-0820; (617) 742-3953 (Fax);

(617) 742-5498 (V/TTY)

[www.massaccesshousingregistry.org](http://www.massaccesshousingregistry.org)

*The Mass Access Program is a statewide listing of accessible housing units. This free database is available on the Internet.*

### HOUSING CONSUMER EDUCATION CENTERS

*Located at each of the nine regional nonprofit housing agencies in Massachusetts and covering the entire state, Housing Consumer Education Centers provide a variety of services and materials designed for all types of housing consumers and providers, including tenants, apartment seekers, first-time homebuyers, homeowners, and owners of small rental properties. These centers provide general assistance but cannot provide hands on housing search assistance. The regional offices are listed below.*  
[www.masshousinginfo.org](http://www.masshousinginfo.org).

#### GREATER BOSTON

##### Metropolitan Boston Housing Partnership, Inc.

125 Lincoln Street 5th Floor

Boston, MA 02111

(617) 425-6700; 1 (800) 272-0990; (617) 426-5256 (Fax)

#### METRO WEST

##### South Middlesex Opportunity Council, Inc.

300 Howard Street

Framingham, MA 01702-8313

(508) 620-2675; 1 (800) 724-7662 (TTY);

(508) 620-2612 (Fax)

#### NORTH OF BOSTON

##### Community Teamwork, Inc.

167 Dutton Street

Lowell, MA 01852

(978) 459-0551; 1 (800) 698-0551; (978) 453-9128 (Fax)

#### SOUTH OF BOSTON

##### Housing Assistance Corporation

460 West Main Street

Hyannis, MA 02601

(508) 771-5400; (508) 775-7434 (Fax)

##### South Shore Housing Development Corporation

169 Summer Street

Kingston, MA 02364

(781) 422-4200; 1 (800) 242-0957; (781) 585-7483 (Fax)

#### CENTRAL MASSACHUSETTS

##### Rural Housing Improvement, Inc.

218 Central Street

PO Box 429

Winchendon, MA 01475-0429

(978) 297-5300; 1 (800) 488-1969; (978) 297-2606 (Fax)

#### WESTERN MASSACHUSETTS

##### Berkshire Housing Development Corporation

74 North Street

Pittsfield, MA 01201

(413) 499-1630; (413) 445-7633 (Fax)

##### Franklin County Regional Housing and Redevelopment Authority

42 Canal Road

Turner Falls, MA 01376

(413) 863-9781; (413) 863-9289 (Fax)

##### HAP, Inc.

322 Main Street, Suite 1

Springfield, MA 01105

(413) 233-1600; 1 (800) 332-9667; (413) 731-8723 (Fax)

## HOUSING SEARCH ASSISTANCE (CONTINUED)

### COMMUNITY ACTION AGENCIES

*Community Action Agencies (also known as CAAs or CAPs) are private, nonprofit human service and advocacy organizations established across the nation to fight poverty by helping low-income people attain economic self-sufficiency. CAAs provide emergency assistance to people in crisis, address the causes of poverty through programs that fight unemployment, inadequate housing, poor nutrition, and lack of educational opportunity – as well as provide training in advocacy skills. CAAs provide basic support and training services.*

#### **GREATER BOSTON**

**Action for Boston Community Development, Inc. (ABCD)**

178 Tremont Street  
Boston, MA 02111  
(617) 357-6000

**Cambridge Economic Opportunity Council, Inc. (CEOC)**

11 Inman Street  
Cambridge, MA 02139  
(617) 868-2900

**Community Action Agency of Somerville, Inc. (CAAS)**

66-70 Union Square, #104  
Somerville, MA 02143  
(617) 623-7370

**Community Action Program Inter-City, Inc. (CAPIC)**

100 Everett Street, Unit 14  
Chelsea, MA 02150  
(617) 884-6130

**Greater Lawrence Community Action Council, Inc. (GLCAC)**

350 Essex Street  
Lawrence, MA 01840  
(978) 681-4900

**Quincy Community Action Programs, Inc. (QCAP)**

1509 Hancock Street, 3rd Floor  
Quincy, MA 02169  
(617) 479-8181

**Tri-City Community Action Program, Inc. (TRICAP)**

110 Pleasant Street  
Malden, MA 02148  
(781) 322-4125

#### **METRO WEST**

**South Middlesex Opportunity Council, Inc. (SMOC)**

300 Howard Street  
Framingham, MA 01701  
(508) 620-2330

#### **NORTH OF BOSTON**

**Action, Inc.**

24 Elm Street  
Gloucester, MA 01930  
(978) 283-7874

**Community Action, Inc. (CAI)**

25 Locust Street  
Haverhill, MA 01832  
(978) 373-1971 (Haverhill); (978) 388-3066 (Amesbury);  
(978) 465-4462 (Newburyport); 1 (800) 332-9004  
(Toll Free)

**Community Teamwork, Inc. (CTI)**

167 Dutton Street  
Lowell, MA 01852  
(978) 459-0551

**Lynn Economic Opportunity, Inc. (LEO)**

113 Munroe Street  
Lynn, MA 01901  
(781) 581-7720

**North Shore Community Action Programs, Inc. (NSCAP)**

98 Main Street  
Peabody, MA 01960  
(978) 531-0767

## **SOUTH OF BOSTON**

### **Citizens for Citizens (CFC)**

264 Griffin Street  
Fall River, MA 02724  
(508) 679-0041

### **Community Action Committee of Cape Code and Islands, Inc. (CACCCI)**

115 Enterprise Road  
Hyannis, MA 02601  
(508) 771-1727

### **People Acting in Community Endeavor, Inc. (PACE)**

166 William Street, PO Box 5626  
New Bedford, MA 02742  
(508) 999-9920

### **Self Help, Inc. (SHI)**

Fagan Drive  
Avon, MA 02322  
(508) 588-0447

### **South Shore Community Action Council, Inc. (SSCAC)**

265 S. Meadow Road  
Plymouth, MA 02360  
(508) 747-7575

## **CENTRAL MASSACHUSETTS**

### **Montachusett Opportunity Council, Inc. (MOC)**

66 Day Street  
Fitchburg, MA 01420  
(978) 342-7013

### **Worcester Community Action Council, Inc. (WCAC)**

484 Main Street, 2nd Floor  
Worcester, MA 01608  
(508) 754-1176 (Worcester); 1 (800) 545-4577 (Toll Free)

## **WESTERN MASSACHUSETTS**

### **Berkshire Community Action Council, Inc. (BCAC)**

16 Oak Street  
Pittsfield, MA 02101  
(413) 445-4503

### **Franklin Community**

#### **Action Corporation, Inc. (FCAC)**

393 Main Street  
Greenfield, MA 01301  
(413) 774-2318

### **Hampshire Community Action Commission, Inc. (HCAC)**

56 Vernon Street  
Northampton, MA 01060  
(413) 582-4200

### **Springfield Partners for Community Action, Inc. (SPCA)**

619 State Street  
Springfield, MA 01109  
(413) 263-6500

### **Valley Opportunity Council (VOC)**

300 High Street  
Holyoke, MA 01040  
(413) 552-1554



## EQUIPMENT AND ASSISTIVE DEVICES

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### INFORMATION AND REFERRAL ORGANIZATIONS

#### **Adaptive Environments Center**

374 Congress Street, Suite 301  
Boston, MA 02210  
(617) 695-1225

*Adaptive Environments Center is a nonprofit group that provides both technical assistance in understanding what the Americans with Disabilities Act obligates institutions to do and consulting services to help organizations meet these standards.*

#### **Easter Seals**

Massachusetts State Headquarters  
484 Main Street  
Worcester, MA 01608  
1 (800) 922-8290; (508) 831-9768 (Fax)  
[www.eastersealsma.org](http://www.eastersealsma.org)

*Easter Seals collaborates with many state organizations to help anyone with a mental or physical disability. They provide assistive technology, job training, and help with employment, physical, occupational and speech therapy. They also run a camp program for children with disabilities.*

#### **Massachusetts Assistive Technology Partnership Children's Hospital**

1295 Boylston Street, Suite 310  
Boston, MA 02115  
(617) 355-7820; (617) 355-7301 (TTY)

*The Massachusetts Assistive Technology Partners provides information on assistive products, referrals for services, and funding sources for assistive products and services. They also provide technical assistance and training on understanding consumer's rights with assistive products.*

### ASSISTIVE DEVICES

#### **Burke Medical**

516 Montgomery St  
Chicopee, MA 01014  
1 (800) 669-9180  
[www.burkemedical.com](http://www.burkemedical.com)

*Burke Medical is a wheelchair company that services all of Massachusetts. They make and repair wheelchairs and have six vans for delivery and on-site repair.*

#### **Dirico**

157 Padelford Street  
Berkley, MA 02779  
(508) 823-7799

*Dirico sells new and used durable medical equipment such as wheelchairs and scooters, and will deliver to most of Eastern Massachusetts.*

#### **Door Control, Inc.**

480 South Main Street  
Randolph, MA 02368  
1 (800) 341-2400

*Door Control, Inc. installs automatic pedestrian doors.*

#### **LifePlus**

119 Liberty Street  
Danvers, MA 01923  
1 (800) 447-5001

*LifePlus sells home oxygen therapy, respiratory services, and durable medical equipment. They're contracted with most national, regional and local health plans.*

### **Newburyport Red Cross**

31 Green Street  
Newburyport, MA 01950  
(978) 462-8243

*The Newburyport Red Cross has an assistive equipment loan program that could potentially loan equipment to a shelter.*

### **Pass It On**

P.O. Box 2120  
Mashpee, MA 02649  
(508) 477-6966  
(800) 267-6768

*Pass It On is a nonprofit group that gives used durable medical equipment (such as hospital beds and wheelchairs) to shelters and others who are in need.*

### **United Cerebral Palsy of Berkshire County Assistive Technology Center**

141 North Street  
Pittsfield, MA 01201  
(413) 447-9555

*United Cerebral Palsy Berkshire County Assistive Technology Center works with people with physical, learning or developmental disabilities in the Berkshire County. They provide advocacy, loan and repair wheelchairs, and provide a variety of durable medical equipment and assistive technology. All services are available free of charge.*

## COMMUNICATION ACCESS

### **Massachusetts Relay Service**

1 (800) 439-2370 (Voice/TTY); 1 (800) 439-0183 (Voice)

*This phone service connects hearing individuals to those with hearing impairments.*

### **Merrimack Engraving & Marking Co.**

P. O. Box 2054  
55 Chase Street, 3rd Floor  
Methuen, Ma 01844  
(978) 683-5335, (978) 683-4808 (Fax), 1 (800) 726-1719

*Merrimack Engraving manufactures a number of Braille products, including signs, menus, guidebooks, directors, etc. Their products are fully compliant with ADA.*

## RAMPS

### **American Ramp Systems**

202 West First Street  
South Boston, MA 02127  
(617) 269-5666  
(800) 649-5215  
www.americanramp.com

*The American Ramp Systems is a low cost ramp system available for sale or rental by the day, week, or longer. They will not provide services for a reduced price.*

### **Handicap Mobility, Inc.**

81 Pond Street  
Norfolk, MA 02056  
(508) 384-1220

*Handicap Mobility, Inc. modifies homes and vehicles so that they can be accessible by people with physical disabilities. They have a history of need-based price negotiations.*

### **Whitaker – Accessibility Contractors**

6 Industrial Road  
Milford, MA 01757  
1 (800) 752-0163

## SERVICE ANIMALS

### **National Education for Assistance Dogs Services**

305 Redemption Rock Trail South  
Princeton, MA 01541  
(978) 422-9064 (Voice/TTY)

### **Paws With A Cause**

Corporate Offices  
1235 100th Street, SE  
Byron Center, MI 49315  
(616) 698-0688

*Paws With A Cause trains dogs for people who are deaf, hard of hearing, have seizures or any other physical disability other than blindness. Dogs are provided nationwide at no cost to the client.*

**EQUIPMENT AND ASSISTIVE DEVICES (CONTINUED)**

**VANS**

**New England Wheels**

3 Dunham Road  
Billerica, MA 01821  
1 (800) 886-9247

*New England Wheels manufactures wheelchair accessible vans, and has no history of reduced price arrangements*

**Northeast Kustom Kreations**

5 Varney Street  
Manchester, NH 03102  
(603) 622-0282

*Northeast Kustom Kreations makes custom vehicle modifications to increase accessibility to the disabled. They only provide services at their center in New Hampshire and do not travel to retrieve vehicles.*



## TRANSPORTATION ASSISTANCE

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### GREATER BOSTON

#### American Medical Response

4 Tech Circle  
Natick, MA 01760  
(617) 282-0100

#### The Ride/MBTA

Office for Transportation Access  
10 Park Plaza Room 4730  
Boston, MA 02116  
(617) 222-5123; (617) 222-5415 (TTY);  
1 (800) 533-MBTA

*The ride operates 365 days per year from 6 a.m. to 1 a.m. in 62 cities and towns.*

### METRO WEST

#### American Medical Response

4 Tech Circle  
Natick, MA 01760  
(508) 650-5600

#### Autism Services Association, Inc.

47 Walnut Street, Building #1  
Wellesley, MA 02481  
(781) 237-0272

#### FISH of Lexington, Inc.

1912 Massachusetts Avenue  
Lexington, MA 02421  
(781) 861-9300

#### JFK Transportation, Inc.

20 Spring Street  
Natick, MA 01760  
(508) 653-4500

#### The Lift

150 Concord Street  
Framingham, MA 01702  
(508) 620-4852

#### The Ride

167 Franklin Street  
Framingham, MA 01702  
(508) 626-9405; (508) 626-9406 (TDD)

*The Ride serves Framingham, Natick, Wellesley, and Weston.*

#### Y.C.H. Transportation

167 Franklin Street  
Framingham, MA 01702  
1 (888) 920-7433

### NORTH OF BOSTON

#### Trans Care

12 Ingalls Court  
Methuen, MA 01844  
(978) 689-2427

*Trans Care provides transportation for people in the Merrimack Valley area to an adult daycare service or non-emergency medical appointments on a need basis. Though most of their clientele have disabilities, not all do. They have arrangements with Medicare and Medicaid for clients who cannot pay.*

### SOUTH OF BOSTON

#### American Medical Response

(Serving South Shore Communities)  
4 Tech Circle  
Natick, MA 01760  
(617) 282-0100

### CENTRAL MASSACHUSETTS

#### Avcoa Transportation, Inc.

P.O. Box 4239  
Westboro, MA 01581  
(508) 393-1600

*Avcoa Transportation, Inc. offers private transportation to the elderly and people with disabilities in the area around Westboro. Trips are relatively cheap, but there is no funding arranged for clients who cannot pay.*

**TRANSPORTATION ASSISTANCE (CONTINUED)**

**WESTERN MASSACHUSETTS**

**American Medical Response**

121 West Housatonic Street  
Pittsfield, MA 01201  
(413) 499-3232; 1 (888) 330-0666

*American Medical Response provides a 24-hour service for necessary travel. Cost varies.*

**Berkshire Regional Transit Authority**

67 Downing Parkway  
Pittsfield, MA 01201  
(413) 499-2782; 1 (800) 292-2782; (413) 448-2108 (TTY)

*Berkshire Regional Transit Authority runs wheelchair accessible buses through Berkshire County. Reduced prices can be arranged through an application process.*

**Pioneer Valley Transit Authority (PVTA)**

1 (800) 752-1638; (413) 752-1638; (413) 746-1659 (Fax)

**Southern Berkshire Elderly  
Transportation Corporation**

909 South Main Street  
Great Barrington, MA 01230  
(413) 528-4773

*Southern Berkshire Elderly Transportation Co. provides van transportation for people with disabilities of any age.*



## VISITING NURSE ASSOCIATIONS

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### GREATER BOSTON

#### **Boston VNA**

500 Rutherford Ave  
Charlestown, MA 02129  
(617) 886-6500; (617) 886-6777 (Fax)

#### **Hallmark Health VNA**

100 Hospital Road  
Malden, MA 02148  
(781) 338-7800

#### **Visiting Nurse and Community Health, Inc.**

37 Broadway  
Arlington, MA 02474  
(781) 643-6090; (781) 643-7395 (Fax)

### METRO WEST

#### **Natick VNA**

209 West Central Street, Suite 313  
Natick, MA 01760  
(508) 653-3081; (508) 653-8276 (Fax)

#### **Parmenter VNA and Wayside Hospice**

266 Cochituate Rd  
Wayland, MA 01778  
(508) 358-3000; (508) 358-3005 (Fax)

### NORTH OF BOSTON

#### **All Care VNA of Greater Lynn**

16 City Hall Square  
Lynn, MA 01901  
(781) 598-2454; 1 (800) 287-2454; (781) 598-3571 (Fax)

#### **Home Health VNA**

360 Merrimack St  
Lawrence, MA 01843  
1 (800) 933-5593

### SOUTH OF BOSTON

#### **Brockton VNA**

500 Belmont St  
Brockton, MA 02301  
(508) 894-5272; (508) 559-0105 (Fax)

#### **Community VNA**

141 Park St  
Attleboro, MA 02703  
(508) 222-0118; 1 (800) 220-0110; (508) 223-2406 (Fax)

#### **Hanover VNA**

Town Hall  
550 Hanover St  
Hanover, MA 02339  
(781) 826-4971

#### **Martha's Vineyard Community Services**

(508) 693-7900 x230  
[www.mvcommunityservices.com](http://www.mvcommunityservices.com)

#### **Norwell VNA**

320 Washington St  
Norwell, MA 02061  
(781) 659-2342

#### **VNA of Southeastern Massachusetts**

502 Bedford Street, 4th Floor  
Fall River, MA 02720  
(508) 676-8251

#### **VNA Care Network**

1 (800) 728-1862; (508) 751-6426; (508) 751-6426 (TTY)

### CENTRAL MASSACHUSETTS

#### **Diversified VNA**

316 Nichols Rd  
Fitchburg, MA 01420  
(978) 342-6013

**VISITING NURSE ASSOCIATIONS (CONTINUED)**

**Gardner VNA**

34 Pearly Lane  
Gardner, MA 01440  
(978) 632-1230; 1 (800) 382-7305; (978) 632-9263 (TTY);  
(978) 632-4513 (Fax)

**WESTERN MASSACHUSETTS**

**Adult Day Health Center**

420 Curran Highway  
North Adams, MA 01247  
(413) 664-4048

**Berkshire VNA**

P.O. Box 2309  
Pittsfield, MA 01202  
(413) 447-2862

**Community Health Association of Richmond and  
West Stockbridge**

1831 State Road  
Richmond, MA 01254  
(413) 698-3303

**Franklin County Home Care Corporation**

330 Montague City Road, Suite 1  
Turners Falls, MA 01376  
1 (800) 732-4636  
info@fchcc.org  
www.fchcc.org

**Lee Regional VNA**

P.O. Box 415  
Lee, MA 01238  
(413) 243-1212



