How to Make an Appointment with the Furniture Bank

After your referral has been sent to the Furniture Bank, please give the Client Coordinator 2 days before calling for an appointment – this is to allow them enough time to enter the information into the computer.

**Telephone Number for Appointments:** 781-595-7570 x11

Due to the volume of calls you may need to leave a message on their answering machine.

**Transportation**

Please realize that you will need to supply your own transportation to pick up your furniture on the day and time of your appointment.

**Missed Appointments**

Please also note that we are unable to reschedule missed appointments, due to the volume referrals a day and does not have the capacity to. We ask that all applicants arrive to the appointment prepared and on time.

**Information about the Furniture**

Please realize that the furniture is not new. All of the furniture is donated. We receive most of the furniture from individual families, colleges, and hotels. Although the furniture has been used, we do not offer items that we would not have in our own homes. The Coalition is specific about the condition of the furniture we accept and distribute.